



ACHIEVE PEACE OF MIND WITH OUR EXCLUSIVE INCLUSIONS

We want you to feel confident about your decision to build with us and want to ensure you have peace of mind at every step of the way. That's why we offer four inclusions that are exclusive to Achieve Homes, so your satisfaction is guaranteed. No other company in the market offers these steps, which shows our commitment to quality, workmanship and transparency.



After-Sale Service

To show that we take customer satisfaction very seriously, we have extended our maintenance period to 120 days.



Independent Inspector

A third party inspect or will conduct inspections including during your maintenance period. We want to make sure your house is perfect before you move in, and the Independent Inspect or helps to achieve this.



Penalty Payments

We don't shy away from our commitment and promises. We will refund you \$1000 per week we run behind agreed timeframes, industry standard is \$300.



Satisfaction Guarantee

We are so confident that you will love your new home that if you're not happy with any stage of the project you don't pay until you are. That's our guarantee to you.



Terms and Conditions:

After Sale Service - The 120 day maintenance period commences after the date of practical completion is reached

Penalty Payments - As per the building contract.

Satisfaction Guarantee - This becomes null and void if the owner requests works and standards that are deemed unreasonable under the building contract or not achievable under the Australian Standards.

Independent Inspector - The owner is required to provide a list of all the known defects and unfinished work during the scheduled meeting with the independent inspector.